

HUMAN SERVICES DEPARTMENT[441]

Notice of Intended Action

Twenty-five interested persons, a governmental subdivision, an agency or association of 25 or more persons may demand an oral presentation hereon as provided in Iowa Code section 17A.4(1)“b.”

Notice is also given to the public that the Administrative Rules Review Committee may, on its own motion or on written request by any individual or group, review this proposed action under section 17A.8(6) at a regular or special meeting where the public or interested persons may be heard.

Pursuant to the authority of Iowa Code section 234.6, the Department of Human Services proposes to amend Chapter 65, “Food Assistance Program Administration,” Iowa Administrative Code.

The proposed amendment provides that the Department shall replace a Food Assistance electronic benefits transfer card when three consecutive transactions have been made by manually keyed entry. The Department will consider three manual entries as evidence that the card is defective. The cost of a replacement card is the responsibility of the electronic benefits transfer vendor.

This amendment does not provide for waivers in specified situations. Requests for the waiver of any rule may be submitted under the Department’s general rule on exceptions at 441—1.8(17A,217).

Any interested person may make written comments on the proposed amendment on or before May 25, 2010. Comments should be directed to Mary Ellen Imlau, Bureau of Policy Coordination, Department of Human Services, Hoover State Office Building, 1305 East Walnut Street, Des Moines, Iowa 50319-0114. Comments may be sent by fax to (515)281-4980 or by E-mail to policyanalysis@dhs.state.ia.us.

This amendment is intended to implement Iowa Code section 234.12.

The following amendment is proposed.

Amend paragraph **65.4(2)“b”** as follows:

b. Replacement of EBT cards.

(1) EBT cards shall be replaced within five business days after the client notifies the EBT customer service help desk of the need for replacement.

(2) The department shall replace a household’s EBT card when three consecutive transactions have been made by manually keyed entry.